

International Conference on Public Administration, Policy and Governance (ICPAPG 2019)

Advances in Economics, Business and Management Research
Volume 125

Padang, Indonesia
4 – 6 November 2019

Editors:

**Aldri Frinaldi
Adil Mubarak
Boni Saputra**

**Nora Eka Putri
Ifdil Ifdil
Robbi Rahim**

ISBN: 978-1-7138-0771-1

Printed from e-media with permission by:

Curran Associates, Inc.
57 Morehouse Lane
Red Hook, NY 12571



Some format issues inherent in the e-media version may also appear in this print version.

Copyright© (2020) by Atlantis Press
All rights reserved.
Copyright for individual electronic papers remains with the authors.

For permission requests, please contact the publisher:

Atlantis Press
Amsterdam / Paris

Email: contact@atlantis-press.com

Conference Website: <http://www.atlantis-press.com/php/pub.php?publication=icpapg-19>

Printed with permission by Curran Associates, Inc. (2020)

Additional copies of this publication are available from:

Curran Associates, Inc.
57 Morehouse Lane
Red Hook, NY 12571 USA
Phone: 845-758-0400
Fax: 845-758-2633
Email: curran@proceedings.com
Web: www.proceedings.com

TABLE OF CONTENTS

SESSION: PARALLEL

NATIONAL HEALTH INSURANCE PROGRAM FOR MENTAL DISORDERS AT PROF. HB SAANIN PSYCHIATRIC HOSPITAL PADANG	1
<i>Nilu Wahyuuni, Yulia Hanoselina</i>	
REGIONAL FINANCIAL INFORMATION SYSTEMS EFFECT ON SAROLANGUN LOCAL GOVERNMENT FINANCIAL TRANSPARENCY AND ACCOUNTABILITY OF FINANCIAL REPORT.....	8
<i>Siti Aminah, Nyimas Dian Maisyarah, Alparok</i>	
THE INFLUENCE OF INTEGRITY ON EMPLOYEE PERFORMANCE IN KOTO TANGAH SUBDISTRICT, PADANG.....	16
<i>Nur Putri Jayanti, Syamsir</i>	
STUDY OF VILLAGE FUNDING CONTROL AT EAST JAVA PROVINCE INSPECTORATE THROUGH VILLAGE MANAGEMENT CONSULTING	24
<i>Muhammad Farid Ma'Ruf, Galih Wahyu Pradana, Deby Febriyan Eprilianto</i>	
URBAN FOREST MANAGEMENT POLICY MODEL (CASE STUDY AT GREAT FOREST PARK DR. MUHAMMAD HATTA, PADANG CITY)	36
<i>Adil Mubarak, Karjuni Dt. Maani, Aldri Frinaldi</i>	
THE IMPROVEMENT OF DIGITAL SERVICE CAPACITY IN IMMIGRATION OFFICE CLASS I TPI PADANG.....	44
<i>Yulia Hanoselina, Nilu Wahyuuni, Krismena Tovalini, Yoserizal</i>	
THE FORMULATION OF PARKING MANAGEMENT AND ARRANGEMENTS POLICIES IN THE CITY OF SAMARINDA.....	55
<i>Enos Paselle, Muhammad Risal</i>	
THE EFFECT OF PERFORMANCE AND SERVICES QUALITY ON SATISFACTION OF INTERNAL AND EXTERNAL CUSTOMERS BASED ON TOTAL QUALITY MANAGEMENT SOCIAL SERVICES IN SIAK DISTRICT.....	66
<i>Asnimar, Dasman Lanin</i>	
SERVICE CULTURE INNOVATION OF COMMUNICATION AND INFORMATION AGENCY TO REALIZE PARIAMAN SMART CITY	72
<i>Indra Nofita, Aldri Frinaldi</i>	
THE EFFECT OF QUALITY OF FISHERIES SERVICE TOWARD SATISFACTION OF FISHERIES BUSINESS IN PESISIR SELATAN REGENCY	78
<i>Sepri Putra, Fitri Eriyanti</i>	
EFFECT OF EMPLOYEE PROFESSIONALISM AND ORGANIZATION EQUITY ON PATIENT SATISFACTION IN REGIONAL GENERAL HOSPITAL PADANG, PANJANG CITY.....	87
<i>Sulvi Aprileni, Dasman Lanin, Syamsir</i>	
THE EFFECTIVE COMMUNICATION IN STREET LEVEL STAFF IN PARIAMAN REGIONAL PUBLIC HOSPITAL	96
<i>Ria Ariany, Novalinda, Damsar, Misnar Sitriwanti</i>	

THE ANALYSIS OF SERVICE QUALITY ON ONE-STOP ADMINISTRATION SERVICES OFFICE OF REGIONAL FINANCIAL AGENCY IN SAROLANGUN, JAMBI PROVINCE, INDONESIA	104
<i>Jaya Kusuma Edy, Wahyu Rohayati, Ovie Yanti</i>	
THE INFLUENCE OF EMPLOYEE INTEGRITY ON EMPLOYEE SATISFACTION IN THE COMMUNITY HEALTH CENTER IN PADANG.....	113
<i>Fani Ratny Pasaribu, Syamsir</i>	
EMPOWERMENT OF FISHERMEN COMMUNITIES IN FISH PROCESSING BUSINESSES IN PESISIR SELATAN DISTRICT (STUDY: IN NAGARI PASIA PELANGAI RANAH PESISIR DISTRICT)	122
<i>Rizka Amanda Putri, Fitri Eriyanti</i>	
THE ROLE OF PERFORMANCE AS VARIABLE MODERATING OF THE INFLUENCE OF PUBLIC SERVICES MOTIVATION AND COMPETENCE ON JOB SATISFACTION OF CIVIL SERVANTS.....	129
<i>Boni Saputra, Hidayatul Fajri</i>	
THE STUDENT’S ABILITY TO READ THE QUR’AN AT ISLAMIC EDUCATION PROGRAM UNIVERSITAS NEGERI PADANG (A NEED ASSESSMENT STUDY)	139
<i>Wirdati, Ahmad Rivauzi, Sulaiman, Fuady Anwar, Ahmad Kosasih</i>	
AN OVERVIEW OF HOW SERVICE EVALUATION AFFECTS PERFORMANCE (STUDY IN THE INVESTMENT AND ONE-STOP INTEGRATED SERVICES OF THE MENTAWAI ISLAND DISTRICT)	146
<i>Amir Ahmari, Aldri Frinaldi, Syamsir</i>	
IMPLEMENTATION OF CAPITAL INVESTMENT PROMOTION FUNCTIONS IN THE MERANTI ISLAND DISTRICT	151
<i>Ainun Mardiah, Ratna Dewi, Sehani, Uswatun Khasanah</i>	
THE ROLE OF THE SUBDISTRICT HEAD IN CONFLICT SETTLEMENT (STUDY CASE: THE CONFLICT BETWEEN THE COMMUNITY AND THE POLICE IN TABIR SUBDISTRICT IN 2016).....	160
<i>Navarin Karim, Nur Sukmawati, Musyaiyadah</i>	
MANAGEMENT OF THE CAMPAIGN FUNDS IN ELECTION OF REGIONAL HEAD	168
<i>Rezi Pebratama, M. Fachri Adnan</i>	
STRENGTHENING PUBLIC ADMINISTRATION WITH GOOD COLLABORATIVE GOVERNANCE (GOVERNMENT AND CIVIL SOCIETY ORGANIZATIONS RELATION FOR DEVELOPMENT COUNTRIES IN DECENTRALIZATION ERA: CASE STUDIES IN MALANG REGENCY)	174
<i>Sri Hartini Jatmikowati, Chandra Dinata, Bambang Noorsetya</i>	
TRANSFORMATION OF CHILD – WORTHY CITY POLICY IN PEKANBARU.....	181
<i>Ratna Dewi, Ainun Mardiah, Sehani, Ilham Chanra Putra</i>	
NATIONAL INTEGRATION MODELS AMONG ETHNICS GROUPS (A STUDY AMONG VARIOUS ETHNICS IN INDONESIA)	190
<i>Hendra Naldi, Henni Muchtar, Zaky Farid Luthfi</i>	
INFLUENCE OF POLITICAL LITERACY ON THE POLITICAL PARTICIPATION OF BEGINNER VOTERS IN REGIONAL ELECTIONS	197
<i>Nora Eka Putri, Adil Mubarak</i>	

THE EFFECT OF THE INDONESIAN ULAMA COUNCIL (MUI) FATWA NUMBER 4 OF 2016 CONCERNING IMMUNIZATION TOWARD PARENTS' DECISION IN CARRYING OUT BASIC CHILD IMMUNIZATION IN RIAU PROVINCE	204
<i>Virna Museliza, Afrizal, Rimet, Nanda, Identiti</i>	
THE IMPLEMENTATION OF REGIONAL REGULATION NUMBER 7 OF 2016 ON ORGANIZING SRIWIJAYA BOTANICAL GARDEN IN OGAN ILIR REGENCY	211
<i>Ermanovida, Tuty Khairunnisyah, Diyah Hapsari</i>	
ANALYSIS OF THE NAGARI GOVERNMENT'S READINESS SITUATION IN IMPLEMENTING LOCAL REGULATIONS ON NAGARI	219
<i>Artha Dini Akmal, Hasbullah Malau</i>	
THE EFFECT OF DRIVER SERVICE QUALITY ON PASSENGER SATISFACTION IN PUBLIC TRANSPORTATION	226
<i>Aldri Frinaldi, Muhamad Ali Embi, Aziza Bila, Sisi Angriani, Adelyn Alista Uttami</i>	
THE EFFECT OF LEADERSHIP STYLE AND INTEGRITY ON PERFORMANCE AT WEST SUMATERA SAR OFFICE.....	236
<i>Putri Ramadhani, Syamsir</i>	
IMPLEMENTATION OF PUBLIC ACCOUNTABILITY AND TRANSPARENCY AT NON-GOVERNMENT ORGANIZATIONS AT THE LOCAL LEVEL.....	243
<i>Eka Vidya Putra</i>	
PERCEPTION OF THE TSUNAMI AND ITS CORRELATION WITH STUDENT PREPAREDNESS AT UNIVERSITAS NEGERI PADANG	251
<i>Pratiwi Nurhabibi, Boni Saputra, Fajar Ruddin</i>	
PUBLIC SERVICE ACCOUNTABILITY BASED ON HUMAN RIGHTS (STUDY AT THE OFFICE OF PANGKALAN JAMBU SUBDISTRICT, MERANGIN DISTRICT).....	258
<i>Herdison, Aldri Frinaldi</i>	
TOURISM INFRASTRUCTURE OF BEACH CAROCOK, PAINAN, WEST SUMATERA IN COMMUNITY VIEWS	265
<i>Erasukma Munaf, Syamsul Amar, Idris, Damel Van Wanda, Zikri Alhadi</i>	
INFLUENCE WORK CULTURE, INTEGRITY AND INFORMATION TECHNOLOGY OF EMPLOYEE PERFORMANCE IN THE OFFICE OF THE MINISTRY OF RELIGION, SUNGAI PENUH CITY	270
<i>Mhd. Yogi, Aldri Frinaldi</i>	
THE INFLUENCE OF THE EFFECT OF SERVICE QUALITY AND EMPLOYEE PERFORMANCE ON COMMUNITY SATISFACTION IN THE POPULATION AND CIVIL REGISTRY SERVICE OF PADANG CITY	278
<i>Yulius Hafiz, Syamsir</i>	
ANALYSIS WORK CULTURE OF COMMUNITY SATISFACTION THROUGH QUALITY OF PUBLIC SERVICES	284
<i>Riyan Fikri, Aldri Frinaldi</i>	
POLICY ADVOCACY STRATEGY FOR PROTECTING THE EXISTENCE OF COMMUNAL LAND OWNERSHIP IN INVESTMENT ACTIVITIES	292
<i>Rozidateno Putri Hanida, Fachrur Rozi, Bimbi Irawan</i>	

THE INNOVATION OF BUILDING COMMUNITY HAPPINESS: GREETING AND ADDRESSING SERVICE TO THE DOORS OF HOUSES IN LENGAYANG SUBDISTRICT, PESISIR SELATAN REGENCY	297
<i>Ingrila, Aldri Frinaldi</i>	
ACADEMIC MANUSCRIPT IN THE FORMULATION OF NAGARI RULES	303
<i>Artha Dini Akmal, Pratiwi Nurhabibi</i>	
INFLUENCE OF GIOT IPAS WORK CULTURE, COMPENSATION, AND MOTIVATION ON EMPLOYEE JOB SATISFACTION IN GUNUNG TULEH DISTRICT OFFICE, WEST PASAMAN REGENCY	310
<i>Haljeki Aulia, Aldri Frinaldi</i>	
ANALYSIS OF BUYING AND SELLING TRANSACTION AT BALILANJO.COM FROM ISLAMIC PERSPECTIVE.....	318
<i>Ali Hamzah, Y. Sonafist, Asa'Ari, Mhd. Rasidin</i>	
IMPLEMENTATION STRATEGY OF VILLAGE FUND DISTRIBUTION POLICY: DEVELOPMENT OF RURAL IN SERANG DISTRICT	326
<i>Thomas Bustomi, Didi Turmudzi, John Chaidir</i>	
IMPLEMENTATION OF ENVIRONMENTAL PROTECTION AND MANAGEMENT POLICIES IN PADANG PANJANG CITY	337
<i>Adil Mubarak, Nora Eka Putri</i>	
PERCEPTION AND EXPECTATION OF COMMUNITY ON DEVELOPMENT OF INDEPENDENT INTEGRATED CITY OF LUNANG SILAUT, WEST SUMATERA	345
<i>Damel Van Wanda, Agus Irianto, Sulastri, Erasukma Munaf, Zikri Alhadi</i>	
THE PHENOMENON OF DECLINING OF POLITICAL PARTIES IN MALANG RAYA	350
<i>Budhy Prianto, Dwi Suharnoko</i>	
THE INFLUENCE OF LEADERSHIP BEHAVIOR OF EMPLOYEE SERVICE QUALITY IN THE EMPLOYEE OFFICE AND HUMAN RESOURCES DEVELOPMENT IN SOUTH PESISIR DISTRICT.....	357
<i>Muhamad Kadri, Syamsir</i>	
IMPLEMENTATION OF CAMPAIGN GOVERNANCE, VOTING AND VOTE COUNTING IN REGIONAL HEAD ELECTIONS	362
<i>Nabella, M. Fachri Adnan</i>	
ASSIGNMENT OF POLICE OFFICERS AS PROVISIONAL GOVERNOR: CASE STUDY AN ACTING OFFICER'S GOVERNOR OF WEST JAVA	370
<i>Rizari, Fabian Riza Kurnia, Fithrotulhana Afrilia</i>	
ANALYSIS OF OPTIMIZATION OF DELEGATION AUTHORITY TO IMPLEMENTATION OF ONE-STOP INTEGRATED SERVICES TO DPMPSTP PADANG CITY	376
<i>Kusdarini, Yoga Bagas</i>	

Author Index